



Call Summary – Referral and Assistance Committee

Meeting Location:

Topic	Referral & Assistance Committee Conference Call		
Date	11-14-2018	Time	12:00 Noon
Location	Conference Call	Dial-In	Call-In Number: 1-888-376-5050 Pin# 23116

Attendees:

✓ Judge Olin Shinholser	✓ Judge Robert Lee	✓ Dean Alfredo Garcia
✓ Gordon Glover	Tom Edwards	Judge Timothy Corrigan
Monica Vignes-Pitan	✓ Judge Stephen Everett	✓ William Spicola
✓ Patty Ceci Sharp	✓ Ashley Palelis	✓ Frank Digon-Greer
✓ Tina White		

Agenda:

Topic	Discussion Notes
1. Introductions	<p>Welcome, introductions, & update from Chair – Judge Shinholser</p> <p>Judge Shinholser welcomed everyone to the meeting and thanked them for attending. Mr. Digon-Greer provided the opening statement.</p>
2. Communication	<p>Review of Committee Communication use of web meetings when needed – Patty Ceci Sharp</p> <p>Feedback from members about communication was reviewed, which was mostly positive about using web meetings for future committee meetings. Web meetings will possibly begin in January. Discussion of possible issues: public access to meetings and members participating while traveling, and both of these issues can be resolved by providing a phone number for access.</p>
3. Staff Updates	<p>Veterans Update – Ashley Palelis</p> <p>A resources page for veterans will be created on Florida Courts Help. Discussion took place about the possibility of adding an icon for veterans on the front page of the app. Judge Lee raised a concern about adding too many icons on the app, and Ashley let members know that the Legal Terms icon would be deleted to make room for the icon for veterans.</p> <p>A vote was held on whether the icon for veterans should be added. Mr. Spicola made the motion to add the icon, and Judge Everett seconded. All members present during the call were in favor of the icon and the motion passed unanimously by those members present in the call. Members were asked to provide suggestions for resources that could be added to the page for veterans either on the call or through email to Patty and Ashley. As a follow-up to the meeting in Pensacola, Professor LaVia has been invited to speak to the Commission at the December meeting to provide details about how to start a veterans clinic.</p> <p>Justice for All Grant Update – Patty Ceci Sharp</p> <p>OSCA is still waiting to hear about funding. The grant committee reduced the grant size and requested more information.</p>

4. Review of Committee Goals and Priorities	<p>1.4 - Examine online lawyer consultation – Judge Shinholser</p> <p>Brief summary of the research was provided and questions were asked about the research. Judge Lee mentioned a limit to how many times a person can call in for assistance as well as identifying those who are in real need versus those just trying to avoid fees. He suggested landlord/tenant and foreclosure may be areas of focus. Judge Shinholser recommended sending the questions to committee members to give time to answer as well as include members who were not on the call.</p> <ul style="list-style-type: none"> • Research 1 Research 2 <p>3.2 - Explore a Court Navigator Program – Patty Ceci Sharp</p> <p>Patty mentioned the need for a statewide court navigator to answer questions received by the Supreme Court. Question was asked – Does anyone have a navigator program or know of one? Members were unaware of any court navigator programs. The Palm Beach County court navigator program was mentioned as well as the need for more research, which is something this committee could tackle.</p> <p>1.1 - Enhance the Florida Courts Help App – Ashley Palelis</p> <p>Enhancements for the Florida Courts Help App will include feedback and help buttons to surveys for users, combining the Get Started and The Process icons/pages, and integrating legal terms throughout.</p>
5. Discussion	<p>Discussion of possible access day focusing on driver’s license renewal (spring) – Patty Ceci Sharp</p> <p>Judge Everett from the 2nd Circuit shared successes they experienced with driver’s license clinics in Leon County including the involvement of the HSMV, Department of Revenue, churches, community centers, and the state attorney. The clinic assisted 800 people with getting on track with the court part of getting their license restored, and of those, 50 had their license restored. Judge Everett shared that they are looking for a grant to try and assist with the fees.</p> <p>Judge Lee shared similar success with a clinic they held after hours and included the DHSMV, clerk, and a public defender. They were able to assist 600 people. He mentioned that the clerk was able to work with people through providing a payment plan, but the DHSMV does not offer a payment plan, which is a barrier for many.</p> <p>Discussion of the possibility of an access day focusing on driver’s license renewal took place. Judge Everett stated that this is a great idea around the state, and Judge Shinholser commented that driver’s license issues were mentioned at the Criminal Justice Reform Summit.</p>
6. Upcoming Meeting	<p>In-person meeting in December – Judge Shinholser</p> <ul style="list-style-type: none"> • Friday, December 14, 2018 in Tallahassee at the Hotel Duval beginning at 11:30 a.m. • Online hotel reservations must be made by 5:00 pm Friday, November 23, 2018

Action Items:

#	Action Item	Owner	Due	Status
1	Send questions to members about online lawyer consultation (attached with Call Summary email)	Ashley	Nov. 16	
2	Email suggestions for resources to add to the page for veterans on Florida Courts Help to Patty and Ashley	Members	Dec. 7	
3	Read articles and answer questions about online lawyer consultation	Members	Dec. 7	
4	Contact states currently using online lawyer consultation mentioned in research articles	Patty	Dec. 7	