



Call Summary – Process Simplification Committee

Meeting Location:

Topic	Process Simplification Committee Conference Call		
Date	11/5/2018	Time	12:00 p.m.
Location	Conference Call	Dial-In	Call-In Number: 1-888-376-5050 Pin# 23116

Attendees:

Judge Terence Perkins (chair)	Ms. PK Jameson	Mr. Frank Digon-Greer
Clerk Linda Doggett	Mr. Andrew Johns	
Mr. William VanNortwick	Ms. Tina White	
Mr. Donny Mackenzie	Mr. Paul Flemming	

Agenda:

Topic	Discussion Notes
1. Welcome	<p>Welcome and recap from the October conference call</p> <p>Judge Perkins noted that there were a number of members absent from the October call due to scheduling conflicts. Additionally, a number of members were not available for the November call due to conflicts. Judge Perkins reviewed the October call summary provided by staff with those participating on the call. Much of the substantive conversation for the “Discussion” agenda items noted below was postponed until the in-person Commission meeting in December.</p>
2. Updates	<ul style="list-style-type: none"> Justice for All Grant <p>Staff updated members and advised that an award announcement had not yet been made but that the outlook for funding was positive. There were subsequent calls and email exchanges between the funder and OSCA seeking additional information and clarification on the grant application. Based on the interest of the funder and related grant parameters, the proposal was revised to include two initiatives: 1) outreach to non-traditional stakeholders, and 2) engage litigants to emphasize the user voice. An award announcement was anticipated later in November.</p> Online Dispute Resolution (ODR) <p>Staff updated members and advised that the Supreme Court considered a report from a joint ODR Workgroup to address ODR from a branch perspective. Judge Perkins advised that it may be best if the Committee deferred formal action on this particular goal (Goal 2.3) and assisted the Supreme Court Workgroup where necessary and appropriate. Judge Perkins suggested that a member of the Commission perhaps assist with and participate on that Workgroup to provide an access perspective and act as a liaison between the Commission and the Workgroup. Mr. MacKenzie mentioned a planned pilot program involving</p>

	<p>mediation in landlord eviction matters in Pinellas County that may be more in line with access needs.</p> <ul style="list-style-type: none"> • Council of Business Partners / Young Lawyer Division video work <p>Staff discussed recent self-help video efforts of the Council of Business Partners and the Young Lawyer Division. That group has researched the issue and determined that short, topic specific videos would be the most impactful for the audience. OSCA staff, in consultation with the Business Partners and Young Lawyers, are developing scripts for those videos. Committee members expressed an interest and willingness in reviewing the video scripts once developed. Staff indicated that more information will be available at the December meeting. Members also discussed other courts that have a video library and the availability of court self-help related information on YouTube.</p>
<p>3. Discussion</p>	<ul style="list-style-type: none"> • Early resolution program in divorce and custody cases (related to Goal 2.2) <ul style="list-style-type: none"> ○ Alaska’s ERP program - https://www.uaa.alaska.edu/academics/college-of-health/departments/justice-center/alaska-justice-forum/31/1-2springsummer2014/d_erp.cshtml ○ McHenry County, IL ERP program - http://mchenrycountyblog.com/2018/03/30/progress-court-system/ ○ Maricopa County, AZ ERP program - https://superiorcourt.maricopa.gov/family/early-resolution-conference/ <p>Clerk Doggett referenced information on uncontested dissolution of marriage with and without children. She indicated that the process uses the Special Interrogatories in lieu of a hearing. She referenced the standing orders required in a dissolution of marriage in Lee County that assist with expediting the process. A Committee member also mentioned the 17th Circuit’s simplified divorce process. Judge Perkins encouraged members to further consider the value of this initiative in advance on the in-person meeting in December.</p> <ul style="list-style-type: none"> • Standard order simplification (related to Goal 4.3) <ul style="list-style-type: none"> ○ Federal government plain language guidance - https://www.plainlanguage.gov/ ○ Plain language resources from the National Center for State Courts - https://www.ncsc.org/Topics/Access-and-Fairness/Plain-Language/Resource-Guide.aspx ○ Self Represented Litigant Network plain language resources - https://www.srln.org/node/150/srln-brief-plain-language-resources-100-access-srln-2015 <p>Judge Perkins encouraged members to review the related links and come prepared to discuss at the December in-person meeting.</p> <ul style="list-style-type: none"> • Other areas of focus for committee review <p>Judge Perkins indicated that the Process Simplification Committee could provide their assistance, expertise, and access perspective to:</p> <ul style="list-style-type: none"> * Assist as part of the test group for the DIY forms. * Provide feedback on proposed video scripts to assist self-represented litigants. * Provide guidance on the Justice for All grant (if awarded).